

The Year in Review

Fiscal Year 2020 began as any other with strategic and thoughtful planning for a successful year of providing programs and services to older adults, their families and the community. In March 2020, NSSC was confronted with a worldwide health crisis and rose to the challenge by quickly setting up a home-based workforce, redeploying staff to new positions, pivoting from in-person programs and services to innovative online programming, and finding creative ways to stay connected to the people we serve.



August

The Grandparents Raising Grandchildren program provided 264 hours of emotional support, parenting education, respite and financial counseling to low-income grandparents faced with the challenge of raising their grandchildren.

December

NSSC's mixed chorus, the Goldenaires, led by Jan Peterson, brought holiday cheer to members at its annual holiday concert for the NSSC Tuesday Club, formerly the Tuesday Men's Club.



March

NSSC closed onsite programs on March 12, and all face-to-face contact with participants was suspended due to the COVID-19 pandemic. Immediately, team members began making calls to participants, clients, volunteers, members and donors to check on their well-being. Free online Lifelong Learning classes became available before the end of the month.

May

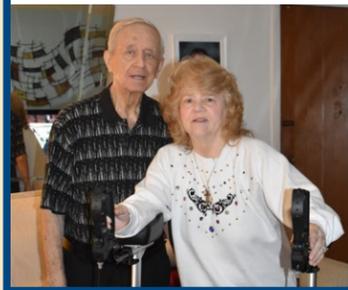
Facility Operations meticulously began preparing for the safe return of staff to the Center. Sanitization and deep cleaning of floors and surfaces ensued. Work areas and common spaces were reconfigured to allow for physical distancing. Plexiglass barriers and new signage were installed, and hand sanitizer and disinfecting wipes were placed throughout the buildings.



2019

July

81% of the 22,212 clients we served through Senior & Family Services are of greatest social need, meaning they are either low-income minority, over the age of 75 or live alone.



September

Board members Ann Mommsen and Maureen Mohling chaired NSSC's most successful Gala to date.



November

Volunteers, including young adults from Anixter Center's Adult Community Transition Services, provided 12,474 hours of service across the organization.



October

Pulitzer Prize-winning columnist and author Dave Barry headlined the annual Joan Golder Distinguished Lecture Series. NSSC also hosted the inaugural International Conference on Patient Advocacy, bringing together more than 150 industry leaders.



January

NSSC hosted an AgeOptions Legislative Breakfast, bringing together elected officials and representatives of local agencies to share information and discuss issues concerning older adults.



February

Larry Rabin is one of the AARP Foundation Tax-Aide Program volunteers who provided 130 hours of service to 110 older adults seeking assistance with their taxes.



2020

June

NSSC carefully and thoroughly prepared to reopen in a limited capacity to the community on July 6, following guidelines set forth by the Illinois Department of Public Health and Centers for Disease Control. HOW staff members were redeployed and trained as health screeners.

